

<< OKAYA Group Quality, Environmental, Safety and Health Policy >>

---- Basic philosophy ----

The Okaya Group Quality, Environmental, Safety and Health Policy is to fulfill our management system chain from product planning by the market needs, production, sales, and service. To do this, we provide customer satisfaction with our faith "always provide good quality product economically on time with considering the environment". We follow our customer's environmental requirements and legal requirements. We provide product with less harm to the environment in good faith. It is our intent to help preserve the Earth and its resources for the future generations.

Slogan: Shift from "Delight the Customer" to "Trust the Customer"

Sub-slogan: "Instead of saying we cannot, ask how we can!"

All personnel need to place themselves in our customer's shoes. We review and analyze the customer's "Wants" and "Needs". We acknowledge customer's expectations and strive to achieve them. We believe these activities lead us to achieve customer delight. We perform these activities repeatedly. Consequently, we enhance customer's credibility. Also the personnel, who do not communicate with our customers directly, should treat the internal processes as customer requests and do their best to make an impact for our customers. This represents a strong and winning Okaya.

Each facility and each personnel performs our environmental preservation activities with the understanding of local systems. We implement the following six items to meet our customer's requirements.

1. OKAYA style activity.

We look for the improvement from environmental activity and health & safety activity considering the cost.

2. Product development with considering environmental conservation.

We develop the green products considering the environmental conservation in each process, material, production, distribution and abolishment.

3. Reducing the effect on the environment during production and sale.

As an important item, we consider environmental conservation that recycles paper and garbage; reduce power consumption. Moreover, we promote cost reduction in the whole company and address environmental activities as part of it. As a result, we expect that these activities would reduce the effect on the environment during production and sale.

4. Compliance of environment related law.

Comply with environment related law and disclose the information.

5. Continual environment conservation activity.

Reviewing the environmental objective periodically and look for the continual advancement. The result will be review at the internal audit.

6. Familiarizing within all employees and related party.

Familiarizing environment policy within all employees by training or PR also asking our partner to understand our environment policy.

Hisayoshi Yamagishi

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